

Volunteer Role Description

Delivery Driver

Why do we need your help?

We need people to collect foodbags from a central storage location for delivery to clients' homes across Tunbridge Wells and surrounding areas, or to pick up donations for delivery to the central storage location.

What will I be doing?

This is a physical role and lifting will be required. Volunteers must also have the use of a car (reimbursement for each journey is provided). You will be delivering foodbags throughout our coverage area to clients' homes.

- Collecting pre-packed foodbags from our storage unit and delivering them in a pre-planned order to clients.
- Our bags can be very heavy and a lot of lifting is involved. Some residences are not easily accessible.
- Returning any undeliverable foodbags back to our central storage unit.
- Raise awareness of Nourish and our work through talking to friends and family and on social media.

What skills/experience do I need?

- A personal and friendly manner.
- An honest and trustworthy nature.
- Volunteers will be required to do some lifting and although trolleys are available to help transport goods, some residences are not easily accessible with a trolley and bags may need to be carried up stairs.
- A DBS check will be carried out.

How much of my time would you like?

- As much or as little as you want!
- Hours available: 10-12 each Monday, Wednesday and Friday.
- Occasional out-of-hours, if willing.

How will I be trained and supported?

- You will receive a full induction to Nourish Community Foodbank and to your role here.
- You will have a mentor as a named contact who will support you and answer any queries you have.
- You will be given any equipment necessary to carry out your role.

What can I gain from volunteering with you?

- The satisfaction of knowing that you are making a valuable contribution to the lives of local people in crisis.
- Utilising your existing skills as well as developing and learning new ones.
- Nourish Community Foodbank will act as a referee for you after successful completion of your role.
- Reimbursement for any expenses incurred (with prior agreement).

In the year
2014/2015 we
provided food
for 2,345 people

43% of these
were children
under 18

992 separate referrals
were made to us in
2014/2015

In 2014/2015, half
of clients - 50% -
needed only one
foodbag

78% of our
referrals were
for people using
our service
three times or
less

Where will I be based?

Big Yellow Self Storage unit on the Longfield Industrial Estate, Tunbridge Wells and client homes (extending as far as Goudhurst and Cranbrook on occasion).

How do I apply?

Contact Dawn Stanford, Operations Manager, on 01892 548892

Or email office@nourishcommunityfoodbank.org.uk

Or return the application form to: Nourish Community Foodbank, 14-18 Goods Station Road, Tunbridge Wells, TN1 2BL

We worked with 90
frontline referral teams
during 2014-2015 across

Tunbridge Wells is a wealthy town, why is there a need for a foodbank?

Although there are many people in Tunbridge Wells who are well off, there are pockets of the town where there is real deprivation.

The latest available data show that, in 2014, 17% of children within Tunbridge Wells lived in poverty (after housing costs are taken into account),¹ that's a 6% increase since 2012.²

However, in certain areas of the town, more than 1 in 4 children live in poverty.¹

| Local Authority and wards | Percentage of Children in poverty, after housing costs |
|------------------------------|--|
| Tunbridge Wells | 16.96% |
| Benenden and Cranbrook | 22.03% |
| Brenchley and Horsmonden | 11.14% |
| Broadwater | 29.17% |
| Capel | 6.71% |
| Culverden | 12.14% |
| Frittenden and Sissinghurst | 8.16% |
| Goudhurst and Lamberhurst | 14.90% |
| Hawkhurst and Sandhurst | 20.40% |
| Paddock Wood East | 15.95% |
| Paddock Wood West | 15.52% |
| Pantiles and St Mark's | 10.33% |
| Park | 10.70% |
| Pembury | 15.03% |
| Rusthall | 23.96% |
| St James' | 20.51% |
| St John's | 15.47% |
| Sherwood | 28.19% |
| Southborough and High Brooms | 24.45% |
| Southborough North | 10.11% |
| Speldhurst and Bidborough | 5.45% |

But what's important to recognise is that a crisis can happen to anyone – anyone can lose their job, fall seriously ill or have an accident that changes their lives - and that's where Nourish can help by providing an emergency foodbag to help relieve some of the immediate pressure.

Research shows around half of the population within the UK suffer to some degree from financial insecurity.³ What that means is that they are unable to put aside money for things like an unexpected bill or a prolonged illness.

Are most of the people who need Nourish just too lazy to work?

People are referred to us for a wide range of reasons, such as problems with benefits, low or delayed wages, domestic violence and debt issues.

Between April 2014 and March 2015, 40% of our referrals were due to benefit changes or low paid work, with a further 8% of people referred because of sickness.

Over 1 in 10 people are referred because of domestic violence, 15% due to a debt problem, which could be something as simple as an unexpectedly large bill. Just 8% of our referrals are for people who are unemployed.

How do we know the need is genuine?

Our very robust referral only framework ensures the need is genuine and we work extremely closely with all of our referral agencies. This ensures that all of our beneficiaries are receiving the necessary ongoing support in order to target the root cause of their problems. During 2014-2015 we worked with 90 frontline teams across Tunbridge Wells.

We strive to discourage a culture of dependency, preferring to support families and individuals in crisis until they are able to move on. In 2014-2015, half of clients - 50% - needed only one foodbag and 78% of our referrals were for people using our service three times or less.

References

- 1 End Child Poverty. Child Poverty by South East Parliamentary constituency. October 2014. Available at: <http://www.endchildpoverty.org.uk/why-end-child-poverty/poverty-in-your-area>.
- 2 End Child Poverty. Poverty Map of the UK. January 2012. Available at: <http://www.endchildpoverty.org.uk/files/childpovertymap2011.pdf>.
- 3 The impoverishment of the UK. Poverty and Social Exclusion Research UK. First results: living standards. March 2013. Available at: [http://www.poverty.ac.uk/system/files/attachments/The Impoverishment of the UK PSE UK first results summary report March 28.pdf](http://www.poverty.ac.uk/system/files/attachments/The%20Impoverishment%20of%20the%20UK%20PSE%20UK%20first%20results%20summary%20report%20March%2028.pdf)